



CV
Mary Campbell

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Throughout my career as an Occupational Therapist and as a Case Manager within the Neurorehabilitation setting I have built great relationships with clients and professionals. I pride myself on facilitating my clients to achieve the results that they deserve. We achieve these results through clear communication, realistic goal setting, strong professional relationships and effective team working. I have excellent case management skills and these together with my passion for the field have made me efficient and successful in all the positions I have held.

Director and Specialist Case Manager

MCCM
June 2021 – Present day

I started MCCM, a small independent case management company in June 2021. The main objective is to provide high quality case management services to a handful of clients who have sustained catastrophic brain injuries or have complex case management needs. MCCM is based on the Wirral and available to travel around the North West, including Liverpool, Chester, Manchester, North Wales including Anglesey.

Clinical Delivery Manager

The Treatment Network
December 2019 – May 2021

This role has introduced me to the corporate side of case management. My focus throughout this role has been around audit and clinical governance, a valuable tool when considering CQC and working independently.

I have provided case managers with training and support to enable them to carry out their role with more ease, whilst ensuring clinical governance and a quality clinical service.

Clinical Case Manager

Active Case Management
April 2016 – December 2019

I managed a caseload of complex cases, specifically with brain injured adults and children. I undertook Initial Needs Assessments (INA) and predicted rehabilitation costs. I managed clients within their own homes with complex care and rehabilitation needs. These include physical, behavioural and cognitive difficulties. I have had experience on both pre and post trial cases. My experience is of working within multidisciplinary teams, care packages and legal teams. I have supported families to access the best services for their injured children both privately and within local authorities and schools. My drive is to facilitate clients to achieve their goals and gain the quality of life they deserve.

Care Expert

Jacqueline Webb North West
June-2018 – to date

My experience of claimant care expert work is providing care expert reports, including costs, for the court in respect to clients who have sustained traumatic brain injuries. I have experienced joint expert meetings and have had my professional opinions questioned. I have stood my ground when necessary, whilst accepting others opinions and experience

Senior Case Manager

JS Parker Ltd Newcastle Upon Tyne
December-2007 - July-2012

Along with managing a caseload of pre and post trial client's with brain injuries I supervised case managers supporting them with clinical decisions and case load management.

Senior Occupational Therapist

NHS, Various Regional Neuro Rehabilitation Units Liverpool, London, Middlesbrough, Newcastle upon Tyne
June-2001 - September-2007

- 2006- 2007 Senior 1 OT Northumberland Tyne and Wear NHS Trust, Neurorehabilitation and Neuropsychiatry.
- 2005 – 2006 Senior 1 OT Stroke Ward, James Cook University Hospital, Middlesbrough
- 2003-2005 Senior OT The National Hospital for Neurology and Neurosurgery, Queens Square, London. Neurorehabilitation and acute Neurology.
- 2001 – 2003 Junior rotation The Walton centre for Neurology and Neurosurgery, Liverpool

During my time working in the NHS I worked on acute neurology and neurosurgical wards, as well as neurorehabilitation. I treated clients on a specialised neuro-behavioural ward which allowed me to narrow my work towards clients with cognitive and behavioural difficulties as a result of their injuries. I have experience in community and word based rehabilitation, cognitive and physical.

Education and Training

BSc (hons) Occupational Therapy
University of Liverpool 2001

Regular, ongoing CPD and training to maintain my professional registrations.
Providing training and participation in external training events

Professional memberships

Health & Care Professions Council (HCPC)
Royal College of Occupational Therapy (RCOT)
British Association of Brain Injury Case Managers (BABICM)

OT34157
BT0220376
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Skills

Interpersonal and communication skills	I demonstrate a high level of verbal and written communication. I am able to adapt my communication style depending on my situation
Leadership/ management ability	Providing clinical supervision to junior therapists, support workers and Case coordinators. I am flexible and able to delegate
Clinical Knowledge	I have a wealth of knowledge from my clinical experience, but I know there is always more to learn from the people around me.
Organisational skills	Good time management skills, able to plan and prioritise appropriately. As a mother of three children I am naturally very organised
Motivated	I am very enthusiastic about my work, I thrive on the challenges I face.
Professionalism	I am proud of my professional network and consider myself to be professional at all times.
Empathy	My personal experiences have given me the insight to understand how it feels to live with someone with a catastrophic injury.
Flexible	I have the infrastructure around me to enable me to be flexible for my clients.
Enjoyment	This work is important to me and I'm passionate about making a difference in people's lives